

We're pleased to announce that Call Center Magazine's kick-off editorial board meeting will get underway in early July.

The editorial board is composed of 13 people in the field, mostly call center managers and executives, but also consultants and experts. As now envisioned the board and selected Call Center Magazine editors will gather via conference call at least once more within the next six months. The moderated call for the gatherings will run for approximately 60 to 90 minutes.

For the July meeting, each member will be given time to offer general impressions on recent issues; an interactive discussion will follow.

The June '03 and July '03 issues will be posted on-line on or about the 6th of June and July, respectively. The current issue (May) can be found on the home page at <http://www.callcentermagazine.com>. Past issues are located at:
<http://www.callcentermagazine.com/pastIssues.jhtml;jsessionid=ZOMONQV3OZ524QSNDBCSKH0CJUMEIJVN?>

